



QUALITY POLICY

Main target for Colombo Giovanni & Figli s.r.l. is to consolidate his position on the market as producer of high quality turned parts.

To reach this target the policy of Colombo Giovanni & Figli s.r.l. is to satisfy the needs and expectations of the Customers maintaining a continuous improvement process that guarantees:

- To obtain the required quality at the best cost
- To keep improving the quality to make it even more adherent to the Customers expectations

The practical application of the above mentioned principals implicate the creation of a proper Quality Management System according to UNI EN ISO 9001:2008 norm, documented and able to coordinate all the activities linked to the quality targets, that is firmly based on the following points:

- Customers requests satisfaction
- Customers satisfaction
- Respect of national and international norms and contractual agreements
- Focus not only on products quality but also on the quality of services (delivery and after sale assistance)
- Prevention of possible defects
- Training and involvement of the personnel toward the quality targets
- Availability and visibility of all the recorded data concerning quality
- Periodical analysis of the Quality Management System and implementation of continuous improving plans

To implement the Quality Policy the Management believes that is mandatory the full collaboration of all the personnel and of all the suppliers with the aim of reach a common quality target.

For these reasons the Company commits itself to:

- Develop throughout all the Company the culture of Quality and create a common commitment to it
- Understand and focus his efforts toward Customers needs
- Continue to be leader Company in supplying the right solutions for the market in which operates
- Interact and cooperate with the personnel in order to give them the possibility of a professional and personal grow and increase their decisional capacity
- Focus on the optimization of all the internal process in order to reach the maximum level of efficiency and effectiveness
- Keep monitoring the perceptions and quality needs of their Customers
- Respect the fixed quality standards

Il Direttore Generale